



Assistant Dog Policy

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Document Revisions

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Document Review

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Purpose of Policy	<p>Silverstone is committed to ensuring all of our events are inclusive and accessible. We understand some customers may require an assistance dog in order to fully experience and enjoy events at our circuit. This policy sets out what we require to permit an assistance dog on site.</p> <p>Motor racing events are inherently dangerous, and noisy, and the safety of attendees at our events is of paramount importance. Allowing animals at our events can significantly increase the existing health and safety risks of motor racing events. The loud and crowded nature of motors racing events can pose significant health and safety risks to animals which can become easily distressed and act unpredictably under these conditions. For this reason animals are not, as standard, permitted at our events.</p> <p>In line with the Equality Act 2010, assistance dogs are permitted to attend Silverstone events, providing they meet the requirements of this policy. Silverstone reserves the rights to refuse entry to any assistance dog which does not meet the requirements below, or whereby the owner of the assistance dog does not comply with the reasonable requests of Silverstone. Silverstone reserves the right to reject any request to bring an assistance dog on site for any reason.</p> <p>Assistance dogs are specifically trained to support disabled people with their medical conditions; they are not pets. Assistance dogs are NOT therapy dogs or emotional support dogs, and Silverstone do not permit therapy dogs or emotional support dogs at the venue at any time.</p> <p>Providing all the requirements of this policy are met, assistance dogs are permitted access to all public areas of the circuit including toilets, cafes, merch shops, and are welcome to sit in the disabled bay viewing areas which can be located using the accessibility guide.</p>
Legal Requirements	<p>Section 173 of the Equality Act 2010 lays out the standards for a dog to qualify as an assistance dog being:</p> <p>(a) a dog which has been trained to guide a blind person;</p>

	<p>(b) a dog which has been trained to assist a deaf person;</p> <p>(c) a dog which has been trained by a prescribed charity to assist a disabled person who has a disability that consists of epilepsy or otherwise affects the person's mobility, manual dexterity, physical coordination or ability to lift, carry or otherwise move everyday objects;</p> <p>(d) a dog of a prescribed category which has been trained to assist a disabled person who has a disability (other than one falling within paragraph (c)) of a prescribed kind.</p> <p>In addition to the Equality Act 2010 standards, and in line with the Equality and Human Rights Commission, any request to bring an assistance dog on site must demonstrate that the dog:</p> <ul style="list-style-type: none"> • is highly trained; • will not wonder freely around the premises; • will sit or lie quietly on the floor next to its owner; and • is trained to go to the toilet on command, and so is unlikely to foul in a public place • must wear an instantly recognisable harness or identifying dog jacket.
Silverstone Requirements	<p>Inclusivity is at the heart of Silverstone as we strive for a first-class customer experience.</p> <p>Assistance dogs are permitted at Silverstone events if you have/do the following:</p> <ul style="list-style-type: none"> • Assistance dogs must have formal identification in the form of a harness, organisation specific branded dog jacket, lead slips and ID tags on the dogs collar. If the dog is not registered with a recognised assistance dog training organisation, we reserve the right to refuse entry. • Email a request to accessibility@silverstone.co.uk that you would like to bring your assistance dog to a Silverstone event, and state the particular event and event date(s) you wish to attend. If your enquiry is for the British Grand Prix, at least fourteen (14) days' notice is required. For any other event, at least seven (7) days' notice is required. Any not

	<p>sent after the deadlines may not be actioned in time for the respective event.</p> <ul style="list-style-type: none"> • Evidence of public liability insurance, pet insurance and up to date veterinary care such as vaccinations to be sent to accessibility@silverstone.co.uk. Dogs that have not been approved or do not meet the requirements will be refused entry at the gate or asked to leave the event. • Compliance with the Equality and Human Rights Commission requirements and the standards set out in Section 173 of the Equalities Act 2010 (above). • Confirm that the assistance dog will be wearing a lead at all times. • Confirm that the assistance dog is highly trained, and will not pull, lunge, act unpredictably or be distressed from sudden or prolonged loud noises, or large crowds. • It is the sole responsibility of the owner of the assistance dog to clean up any foul made on site by the assistance dog. If you are unable to dispose of, we can ask that you notify a member of staff about it so we can clean it up.
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