# MOTOGP™ TICKET APPLICATION 2024

We want everyone to enjoy our events, feel safe and be part of the action. We're here to help you make an informed decision about where you view the on-track action, about the facilities we have on site and how best to enjoy the event.

## PERSONAL ASSISTANT SCHEME

With our Personal Assistant scheme, we provide many of our disabled customers who require full time assistance, with a complimentary Personal Assistant ticket. Use this form to apply for this scheme. Please note, the complimentary Personal Assistant ticket is available on adult tickets only.

#### STEP 1 - LET US KNOW WHAT YOU'LL BE BOOKING

Tick one box that applies

I have booked a grandstand seat and would like to claim my Complimentary PA ticket refund	Yes
I'll require access to one of the viewing bay platform or wheelchair platform and would like to apply for the PA Scheme	Yes
I'll require access to one of the viewing bay platform or wheelchair platform and will not be applying for the PA scheme	Yes

# STEP 2 – HOW TO PURCHASE MOTOGP TICKETS

### **Grandstand seats or General Admission**

If you are booking a grandstand seat or general admission, you'll need to your book all the tickets you require online at <a href="mailto:silverstone.co.uk">silverstone.co.uk</a>. Once purchased, email this form, as well as your supporting documents to <a href="mailto:accessibility@silverstone.co.uk">accessibility@silverstone.co.uk</a>. Once your PA application is successful, we will refund you the price of the carer ticket.

**Please note:** we can only process your personal assistant ticket application on receipt of this completed form. Any forms received 5 days or more after purchase will unfortunately not be eligible for the complimentary ticket.

## **Accessible Viewing Platforms**

You have the option to reserve a wheelchair accessible bay at Abbey or Woodcote B only. Complete this form and a member of our team will contact you to arrange this.

Should you wish to access: Copse Accessible, NPS Accessible and Luffield Accessible, you will need to book General Admission tickets via our **website**. This will grant you access to these areas on a first-come, first-served basis.



## STEP 3 - SEND US YOUR DOCUMENTS

Silverstone reserves the right to check a person's eligibility under the Equality Act 2010. All accessible visitors entering on a paid-for adult ticket are entitled to bring one PA complimentary. Please note if the disabled person is a child (15 or under) you will still be required to purchase an adult ticket, as stated within our General Event Terms and Conditions.

To claim your complimentary ticket, we will require you to send proof of disability by providing one of the following.

- Confirmation of most recent higher rate of mobility DLA
- Confirmation of most recent middle rate for care DLA
- Receipt of Personal Independence Payment (PIP) of Daily Living Component at the Enhanced level for Care and or Mobility
- → Certification of being registered blind or partially sighted
- A recent personal letter on headed paper from your GP, community nurse or social worker regarding your long-term disability and your requirement for a complimentary carer at the venue
- → Access Card showing a carer required

With regret, we may be unable to process late applications. We cannot accept applications on arrival at the event.

YOUR DETAILS			
Applicant Name			
Personal Assistant Name			
Address			
Postcode	Contact Number		
Email Address			
Will you be attending using a wheelchair?		Yes	No
Do you require a disabled car park pass?		Yes	No
(If yes, you'll need to book Car Park I and email us a copy of yo accessibility@silverstone.co.uk we'll supply you with a disa			

Please complete your details above and email this form to: <a href="mailto:accessibility@silverstone.co.uk">accessibility@silverstone.co.uk</a> along with your supporting documents (if applying for the PA scheme).

