



We are currently recruiting for Drive Front of House Assistants

Hours of Work: Seasonal contract / flexible hours (Monday - Sunday)

Job Purpose:

To meet, greet and serve customers in a professional manner, providing an excellent and efficient service to exceed their expectations and provide a memorable experience.

Key Responsibilities:

1. To provide a welcome first point of contact making sure every customer has what they need to enjoy a fantastic Silverstone experience.
2. To actively engage and interact with our customers and make them feel valued.
3. To go the extra mile in delivering professional, consistent and excellent levels of customer service to our customers.
4. To ensure all documentation is completed by customers before activity is undertaken ensuring all legislative requirements are met.
5. To be proactive and anticipate opportunities to provide product advice to customers and demonstrate ability to maximise sales.
6. To maintain the appearance of all customer facing areas, ensuring products are well-presented.
7. To replenish stock and operate the till system carrying out cash handling procedures to serve customers in our retail areas.
8. To carry out any relevant duties as requested by the retail supervisor.

Knowledge and Skills:

- Cheery genuine smile, a warm Silverstone greeting
- Experienced and passionate about customer service
- Flexible approach to deal with a fast moving, high energy environment
- Reliable team player
- Confident communicator with friendly, courteous and helpful approach
- Take pride in your appearance

**To apply please send your CV and covering letter to
recruitment@silverstone.co.uk**

Silverstone Circuits Ltd

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