



Job Title	Catering Retail General Assistant
Reporting To	Catering FOH Supervisor
Department	Catering

Silverstone is home to the British Grand Prix and is an iconic and globally recognised brand with a glorious heritage. Ambitious plans have been agreed for an evolutionary transformation for the venue with numerous other revenue streams coming online – including a purpose-built hotel, event track hire and commercial growth outside of motor sport.

If you think you have the right skills and attitude and want to join the Silverstone team, please apply today!

Overall Purpose

To work in the front of house (FOH) team within the Retail Catering department at Silverstone Circuit.

To assist us in becoming a nationally recognised, family focused leisure destination, with motor sport at its heart.

Key Responsibilities

Set-Up/Event Prep.:

- Assist the Catering Supervisor in ensuring catering areas are clean and tidy before, during and after each shift.
- Assist the Catering Supervisor in ensuring all stock is in date and rotated appropriately to reduce wastage.
- Set retail catering areas in preparation for live days.

Operations (Live Days):

Silverstone Circuits Ltd

Jimmy Brown Centre, Silverstone Circuit, Northamptonshire, NN12 8TN, United Kingdom
+44 (0)844 3728 200 info@silverstone.co.uk www.silverstone.co.uk
Company No. 882843 VAT No. GB 170160935 Registered in England and Wales



- Work with the direction of the Catering Supervisor to operate a retail catering area on any given day.
- Ensure high standards of service are maintained at all times.
- Ensure all food is served and presented in a safe and perfect condition.
- To assist customers with queries in a professional, courteous and friendly manner, so that our customer care standards are met.

Teamwork

- Work conscientiously within a diverse team.
- Participate in staff training as required.
- Be willing to assist with other areas of the catering operation when required.

Knowledge, Skills & Qualifications

- Excellent customer and client awareness at all times.
- Confident individual with good inter-personal skills.
- The highest standard of personal presentation.
- Experience within a catering environment and or use of tills systems.
- Full clean UK driving licence.
- Knowledge of and qualifications relating to food handling, COSH and HACCP is desirable.
- Flexible approach to working hours, including weekends and some evenings.

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