



Job Title Retail Catering Service Staff – The Silverstone Experience
Reporting To Retail Catering Supervisor
Department Catering

Term: Full-time

Overall Purpose

To work in the front of house (FOH) team within the Retail Catering department at Silverstone Circuit.

To assist us in becoming a nationally recognised, family focused leisure destination, with motor sport at its heart.

Key Responsibilities

- Assist the Catering Supervisor in ensuring catering areas are clean and tidy before, during and after each shift.
- Assist the Catering Supervisor in ensuring all stock is in date and rotated appropriately to reduce wastage.
- Set retail catering areas in preparation for operational days.
- Ensure high standards of service are maintained at all times.
- Ensure all food is served and presented in a safe and perfect condition.
- To assist customers with queries in a professional, courteous and friendly manner, so that our customer care standards are met.
- Operating till and handling cash, service of food & beverages.

Teamwork

- Work conscientiously within a diverse team.
- Participate in staff training as required.
- Be willing to assist with other areas of the catering operation when required.

Silverstone Circuits Ltd

Jimmy Brown Centre, Silverstone Circuit, Northamptonshire, NN12 8TN, United Kingdom
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Company No. 882843 VAT No. GB 170160935 Registered in England and Wales



Knowledge, Skills & Qualifications

- Excellent customer and client awareness at all times.
- Confident individual with good inter-personal skills.
- The highest standard of personal presentation.
- Experience within a catering environment and or use of tills systems.
- Full clean UK driving licence.
- Knowledge of and qualifications relating to food handling, COSH and HACCP is desirable.
- Flexible approach to working hours, this is a 5 days over 7 operation, daytime hours.

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