

How do I purchase my 2019 British Grand Prix MotoGP™ weekend ticket through Zebra Finance?

You can purchase your 2019 British Grand Prix tickets through Zebra Finance from Thursday 1st November 2018 via the Silverstone website.

Can I purchase more than one 2019 British Grand Prix MotoGP™ weekend ticket through Zebra Finance?

Yes, you can. Multiple tickets would need to be purchased together and would be financed through a single finance agreement.

Can I purchase a single day ticket through Zebra Finance?

The Zebra Finance Instalment Plan option is available for adult and child 2019 British Grand Prix MotoGP™ weekend tickets (including 4 day and 3 day General Admission tickets) for the 2019 British Grand Prix MotoGP™.

I want to apply for finance to pay for my 2019 British Grand Prix MotoGP™ weekend ticket, what if Zebra Finance does not accept my application?

If you are declined by Zebra Finance you will need to make alternative arrangements to pay for your tickets (such as a one-off payment). Silverstone accept all standard method payments.

How old must I be to apply for finance for my 2019 British Grand Prix MotoGP™ weekend ticket?

You must be 18 years old or over to apply for finance.

Can I purchase a children's 2019 British Grand Prix MotoGP™ weekend ticket through Zebra Finance?

Yes, but it would need to be in conjunction with an adult ticket and the finance application would need to be in an adult's names.

What credit checks will be made when I apply for finance for my 2019 British Grand Prix MotoGP™ weekend ticket payment?

Zebra Finance carry out credit and identity checks when you apply for finance and use a Credit Reference Agency to do this. Zebra Finance will also contact fraud prevention agencies and undertake checks for the purposes of preventing fraud and money laundering, and to verify your identity.

Can I apply for finance if the 2019 British Grand Prix MotoGP™ weekend ticket I use is in someone else's name and address?

Unfortunately, due to credit checking it is not possible to apply for finance for a 2019 British Grand Prix MotoGP™ Weekend ticket(s) that is/are not registered in your name/address.

How are the repayments made for my 2019 British Grand Prix MotoGP™ weekend ticket if I am accepted for finance?

Payment is taken via Direct Debit; Zebra Finance will advise you once your agreement is live when your first payment will be taken. If the date that Zebra allocate for your payment is not in line with when you are paid, you can discuss this with the Zebra team.

How long does the process take from submitting the finance application when renewing my 2019 Grand Prix MotoGP™ weekend ticket, to finding out if I have been approved for finance?

In most cases, a decision is made instantly. However, in some instances an application may be referred to a team of underwriters, if this is the case you would receive an update on your application within 24 hours (subject to weekends and Bank Holidays).

I have purchased my 2019 British Grand Prix MotoGP™ weekend ticket with finance, how many payments will I need to make and how much will they be?

The number of payments you need to make will be detailed in your finance agreement. This will reflect the option you chose when making your application.

I have had my application accepted by Zebra Finance but have not received the email and/or SMS text message I need to electronically sign the finance agreement for my 2019 British Grand Prix MotoGP™ weekend ticket?

Your confirmation email could take up to 2 hours to come through (especially at busy times). If you have still not received the email and/or SMS text message after 2 hours of purchasing your 2019 British Grand Prix MotoGP™ Weekend ticket, please contact Zebra Finance on 01332 680400 or email enquiries@zebrafinance.com

What would happen to my 2019 British Grand Prix MotoGP™ weekend ticket if I missed a repayment with Zebra Finance?

If you miss a repayment, this can have an impact on your credit file and may result in your 2019 British Grand Prix MotoGP™ weekend ticket being suspended. If you experience any kind of financial difficulty you should contact Zebra Finance directly.

Will Zebra Finance share my details with any other companies?

Zebra Finance will only share your details with the company associated with your ticket purchase, credit reference agencies, fraud prevention agencies, and the named lender who will be R Raphael's & Sons Plc. A summary of how Zebra Finance will use your personal information is provided in the online application screens and is also available in Zebra's Privacy Notice at www.zebrafinance.com/privacynotice

Can I pay a proportion of the ticket price upfront, then finance the remainder through Zebra Finance?

Unfortunately, this is not possible, only the full ticket price can be financed.

Why does my email and contract from Zebra finance mention a "Season ticket finance" purchase?

This is referring to your 2019 British Grand Prix MotoGP™ Weekend ticket purchase; you have not purchased a season ticket to Silverstone. 'Season Ticket Finance' is the name of the finance product that is used by Zebra Finance.

If I pay through Zebra Finance, how will I receive my 2019 Grand Prix MotoGP™ weekend tickets?

Tickets will be issued directly from Silverstone prior to the Grand Prix MotoGP™ (usually about 6 weeks before) and are subject to all payments to Zebra Finance being maintained as required under the terms and conditions of your finance agreement.